

# Frequently Asked Questions!

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## eRezLife

eRezlife is Northwest University's housing tool for online applications, roommate and room selection, and placement information. Students may log on anytime to review their specific housing information.

### How do I apply for housing?

1. Access the NU Housing page at: <http://eagle.northwestu.edu/departments/housing>
2. Login at the top of the page with your NU email address and NU student number as your password.  
Example:  
Email: firstname.lastname21@northwestu.edu  
Password: northwest000555888
3. Click on the large "My Housing" image at the top of the page.
4. Select an application from the drop-down menu (New Student Application (Fall 2024)).
5. Read and Sign the Agreement, then click "Continue."
6. Complete the application questions, then click "Continue."
7. Complete the "Secure Payment Form" to pay the \$150 non-refundable Housing Placement fee electronically, then click "Process Payment."

### What if I cannot pay the housing placement fee?

Your housing application will not be complete until the placement fee is paid in full. You will therefore not receive a housing placement until the application is complete and the fee is paid (and you have registered for classes for the upcoming semester).

### Where do students live?

New incoming freshman live in Guy, Perks or Crowder (GPC). Returning upperclassmen students and some transfer students live in Gray/Beatty. We do try to be thoughtful in placing our transfer students close together, even if in GPC. Other returning upperclassmen students live in our Student Apartments. The Student Apartments have four and six-person occupancy. We are not able to place incoming students in the Student Apartments for their first semester, as the apartments are filled in the spring semester for the following fall with returning students.

### What are the sizes of a residence hall room and of a student apartment?

**Residence Halls:** The average room size is 15' long by 11'3" wide. The average closet is 4' wide by 2'3" deep.

**Student Apartments:** The average room size is 10' by 9'. The average closet is 7' wide by 2'10" deep.

For more specific measurements, visit the various housing options [here](#).

### Can I tour a room or apartment?

Please contact admissions at [admissions@northwestu.edu](mailto:admissions@northwestu.edu) to set up a tour of campus.

## What does a residence hall room include?

See our Residence Hall Amenities [here](#). For specific measurements of an average room in GPC click [here](#), and Gray Beatty click [here](#).

## What does a student apartment include?

See what our apartments offer [here](#).

## When will I receive my room and roommate assignment?

Housing assignments can be seen on your eRezLife account, but also will be sent to your NU email address. To receive a campus housing assignment, you must have a housing application, \$150 housing fee on file, and be registered for classes. If you are not registered for classes, you will not receive a housing placement. Beginning in June, students will be notified of their housing placement. A full list of dates for new student housing placement can be found [here](#). Students can always log onto [eRezLife](#) and view their profile and assignment.

## What if I'm not happy with my assignment?

In efforts to establish floor/building community and provide a smooth transition into the academic year, room or roommate changes are not permitted during the first six weeks of the academic semester. Room and roommate assignments are typically for the duration of the academic year. Room or roommate changes may be approved on a case-by-case basis (but only after the first six weeks of each semester), depending on circumstances, available space, and other factors.

\*If you need to request a room or roommate change before moving to campus in August, the housing office will work to grant those requests; changes are not guaranteed. However, after August 1<sup>st</sup>, we are unable to make those accommodations.

## Can I choose a roommate or a residence hall floor?

Yes. When filling out the on-campus housing application, please indicate your preference when asked. If you have a roommate request, make sure your requested roommate also lists you as a requested roommate on his or her application as well.

## What items should I bring?

See our **To Bring or Not to Bring** list [here](#).

## Can I decorate my room/apartment?

Yes. You may decorate your room and/or apartment. You are not allowed to paint or use nails, bolts, screws, and many adhesives. We recommend adhesives that are removable, such as poster putty or 3M strips. Some students bring curtains (on tension rods), lights, and pictures.

Visit the Living Area Manual for more details. The Living Area Manual is linked under “Housing Resources” [here](#).

## Can I have visitors in my room/apartment?

Yes.

Visitation: No person of the opposite sex is allowed in a room or apartment except during visitation hours.

GPC & Gray Beatty Visitation hours:

6:00pm – 10:00pm Monday-Friday &

2:00pm – 10:00pm Saturday and Sunday

*\*Room doors must be completely open while guests are present.*

Student Apartment Visitation hours:

12:00 pm – 12:00 pm every day

*\*Bedroom doors must be completely open while guests are present. After 10:00 pm, visitors of the Student Apartments must NOT be in bedrooms, but only in living/dining areas.*

**Overnight guests:** Residents may host adult overnight guests of the same gender with roommate consent if space is adequate to host a guest in the room. Prior to the visit, students should complete the [Overnight Visitor Request Form](#) at least 3-5 days prior to the intended visit in order to receive approval from AC. Visitors can stay for up to three nights per semester if approved by an Area Coordinator. No visitors of the opposite sex are allowed to stay overnight in a student’s room. Guests are the responsibility of the student hosting the visit and are expected to abide by all community handbook regulations. It is the responsibility of the hosting student to convey guest expectations.

## Do I have to eat in the Caf and what does the meal plan include?

Yes, all students in the residence halls have an automatic meal plan attached to their housing charges (it is built into the room and board charge). You are required to have this and cannot opt out of the meal plan. The plan includes unlimited access to the Caf within its hours of operation, as well as \$100 on your student ID card each semester for use in the Aerie Coffee Shop. The meal plan is convenient for students and the Caf provides an atmosphere for community. There is a 75-block meal plan, plus \$125 flex dollars, included for those living in the student apartments.

## I have a food allergy, what should I do?

Our cafeteria should be able to accommodate most food allergies and dietary restrictions. We encourage you to set up a meeting with our Caf Director ([caf@northwestu.edu](mailto:caf@northwestu.edu)) when you arrive on campus to discuss your needs. If you feel like the Caf is not able to accommodate your

specific needs, please follow the process as outlined on our Disability Accommodations page [here](#). Our Director of Academic Success and Advising oversees our accommodations process and can be reached at [ada@northwestu.edu](mailto:ada@northwestu.edu).

### Is there parking?

Yes. We have parking near the residence halls and a parking lot for those living in the student apartments. There is additional parking around campus. Students with vehicles on campus need to purchase parking passes through Security each academic year by visiting this page: <https://eagle.northwestu.edu/departments/security/parking/>

### I am a new student. When can I move in?

New students will move on to campus the first day of Welcome Weekend (Thursday before school begins). Move in is typically in the morning with the specific hour based on your last name. For more information about moving in and Welcome Weekend, visit the WW page [here](#). Returning students may come to campus starting the Friday before classes (in the fall semester) and the Sunday before classes (in the spring semester).

### I am returning for Fall Semester. When can I come back?

The official return date for students living in residence halls or student apartments is the Friday before classes beginning at 10:00 AM. Residence Life and Housing will send out an email mid-summer with specific move-in times available. **NO** early arrivals will be accepted except for those who are already approved or those living in Summer Housing. \*All athletes, WW leaders and other student leaders required to be on campus early are approved once coaches and supervisors submit rosters to the Residence Life and Housing. These students do not need to fill out Summer Housing Applications.

### I am returning for Spring Semester. When can I come back?

The official return date for students living in residence halls or student apartments is the Sunday before classes beginning at 10:00 am. **NO** early arrivals are allowed.

### As a new student, can I arrive on campus before the official move in date?

Students are not able to move into campus housing before the first day of Welcome Weekend. We understand that some students have to travel from out of state or country, but we do not have the ability to move you in early. You can stay at a local hotel in the area; we have many within a five-mile radius of campus. \*All athletes required to be on campus early are approved once coaches and supervisors submit rosters to the Residence Life and Housing.

### Can I stay here over the summer?

Some students are allowed to stay over summer if they meet certain qualifications. Information will go out each spring with this information.

## Can I leave my stuff in my room or apartment during the summer months?

At the end of the spring semester, you may NOT leave any belongings in your room/apartment. If any items are left at the end of spring semester, they will be disposed of or donated to charity, and you will be charged for the removal of items.

## What about leaving my stuff over Christmas break?

If you are returning to campus housing in the spring **AND** you are registered for spring classes, you may leave your personal belongings in your assigned room/apartment over Christmas break. **\*If you are not registered for classes, you will lose your current housing assignment for spring housing and will need to move out of your room on (or before) the Saturday after finals when the semester ends.**

## Can I stay here over Christmas break?

Some students are allowed to stay over Christmas Break if they meet certain qualifications. Information will go out each fall with this information.

## I'm not returning. How do I check out?

If you are NOT returning to live on campus the following semester, you must fill out and submit a [Housing Cancellation Form](#) by December 1st (end of fall semester) and by May 1st (end of spring semester). You will need to work with your RA and schedule a checkout appointment and follow all checkout procedures. You must have your entire room cleaned, all the furniture returned to its original layout (with one set of furniture on each side of the room) and all of your personal belongings removed by the final day in the semester.

## Why do graduates have to leave so soon?

It is against our non-profit federal guidelines to provide housing to non-university students or staff. Once you have graduated, you are no longer a student. Only full-time students are permitted to live in campus housing. Full-time equivalence is a minimum of 12 credit hours.

## Who can apply to live in the student apartments?

Traditional undergraduate students only, who are:

- Between 20 – 25 years old
- Have registered for classes and have an academic load of 12 credits or more
- Have a \$150 housing placement fee on file
- Have filled out an online housing application.

Students who apply for the student apartments do so in the spring semester by filling out a group application and entering the Apartment Selection Process.

As a student, what is my responsibility regarding communication and obtaining vital information?

Students are expected to frequently check their campus mailboxes and their NU email accounts. Housing and Residence Life-related information, deadlines, and procedures are primarily communicated through a student's NU email.